

TERMS AND CONDITIONS OF HIRE

1. Start of Hire Period: The hire period begins on the date goods are delivered or collected and ends by close of business on the due date provided the equipment is returned by that date.

2. Extension of Hire: A hire period may be extended either at the request of the client, or in the event that the equipment is not returned by the due date an automatic extension of 1 week will be applied. Any such extension will be on the same terms as described in this document. Freedom Wheels reserves the right not to extend a hire period.

3. Cleaning & Service Fee: Each hire will incur a fee of \$89 to cover the cost of a hygienic clean, service and safety check to ensure the equipment is suitable for hire for the next client.

4. Delivery / Return Charge: Should delivery and/or pick up for return of equipment be required, a fee of \$89 will be incurred in each direction (Metro areas only).

5. Repairs During Hire Period: Any and all rental equipment repairs are to be undertaken by Freedom Wheels staff only. Any unauthorised repairs will incur charges to rectify any changes made.

6. Care & Responsibility: The Hirer shall take all precautions to care for the equipment which is to be used for the purpose it is designed for only. Reasonable wear and tear is accepted and understood by Freedom Wheels in the hire and return of the equipment.

7. Inspection of Equipment:

(i) Hired equipment is supplied free of defect and in good condition, and an acknowledgment of condition form is to be signed.

(ii) Hire equipment will be inspected upon its return for damage.

(iii) The Hirer is responsible for the cost of repair for any damage to hired equipment beyond standard wear and tear through normal and purposeful use. The fee of any repairs to hired equipment will be the repair cost or total new equipment replacement cost of such equipment, whichever is less. Regardless of the age of the damaged equipment, repairs or replacement will be considered to return the bike to a new working order. Freedom Wheels reserves the right to recover any costs from the Hirer.

(iv) Invoices for any repairs will be invoiced to the Hirer.

8. Payment, Deposit & Bond:

(i) Payment for the agreed period of time (as detailed at the bottom of this document) must be received prior to the release of equipment.

(ii) A two week refundable deposit will be required for all hire equipment.

(iii) Should any repairs be required, this bond may be forfeit to cover the cost if the repairs are not paid for separately.

(iv) Failure to return the equipment by the due date will incur additional fees.

9. Refunds: Any refunds may only be processed via EFT direct to the nominated account.

10. Use and Understanding: The Hirer does not at any point own the equipment, and may not sell to, re-rent or allow the use of equipment by any other party.

11. Lost Equipment: Should the equipment or any component of the equipment be lost or stolen, Freedom Wheels will charge for the full replacement cost to the hirer. Replacement costs will be in line with standard Freedom Wheels pricing and is not subject to dispute.

12. Indemnity: The Hirer agrees to indemnify Freedom Wheels against any loss, damage, accident or injury which may arise during use of the equipment by the Hirer or any other person during the hire period.

13. Authority of Hirer: The Hirer confirms that he/she is authorised to make this agreement either for themselves or as the responsible party on behalf of the person who uses the equipment during the hire period up until its return.

14. Outstanding amounts owing: In the event that additional fees not covered by the initial payment and deposit are owed, Freedom Wheels reserve the right to recover any amounts owing. This includes but is not limited to the use of third parties and associated costs.

Commencement date of hire:

Return / end date of hire:

By signing the below, I acknowledge and agree to abide by the above terms and conditions.

Name:

Signed:

Date: